

To our community:

We have had the opportunity to see many more of you again as we began our slow opening in accordance with state phases. It truly is a privilege and a pleasure to be able to be here and safely care for your health.

We are back to our full staff's return and to our ability and availability for all types of treatment--routine, preventive, and as always, anything urgent. We are still spacing out appointments to allow for distancing and protocol maintenance. We are also constantly working on adapting our previously scheduled hygiene visits so we ask for your patience as we work through the weeks and months.

We are very eager to see you, but we ask that you **PLEASE ARRIVE ONLY AT YOUR APPOINTMENT TIME AND NOT EARLIER**. We ask this of you so that we can honor our distancing as more patients enter the office. Thank you thank you for being our community through this time. With so much uncertainty in the world, what we are certain of is that we have an extraordinary team taking care of such a thoughtful and conscientious community. We are grateful for all of that. See you soon!

Below we have attached our previous message about what to expect when you come in for your appointment for the foreseeable time:

- Every staff member will have their temperature taken upon arrival at work each day.

- Our office will communicate with you beforehand to ask screening questions. You'll be asked those same questions again when you are in the office.

- You are required to wear a mask/facecovering when in the office, and you will see all staff wearing masks in every area in the office. Clinical staff will be wearing more protective equipment than you are used to, but it's still us under all that!

- Our clinical staff is changing our clinical scrub jackets after every aerosoling procedure as well--it's a colorful day!

- We have hand sanitizer that we will ask you to use when you enter the office. You will see this station immediately upon entering the office, and we request that you sanitize your hands right away.

- You will have your temperature taken when you arrive at your appointment and if it is 100° or more you will be asked to leave and speak with a physician

- You will see that our waiting room will no longer offer magazines, children's activities and so forth, since those items are difficult to clean and disinfect.

- We will have you rinse with a pre-procedural rinse before beginning treatment

-Appointments will be managed to allow for social distancing between patients. That might mean that you're offered fewer options for scheduling your appointment. That includes space and distance in the waiting area. If we determine there is not enough room to safely socially distance, we may request before your appointment that you wait in your car until we can call or text or come to you and bring you directly into the operator.

--If you have questions or concerns about how your entry into the office will be most comfortable, feel free to let us know during or in addition to other phone calls, emails, or texts.

-As always, we have our office thoroughly professionally cleaned multiple times a week and we have increased our disinfection of all common areas.

We look so forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep every patient, and every member of our team, safe in our practice. To make an appointment or ask any questions, please call our office at office number 413-586-6180, email us at frontdesk@wohlfamilydentistry.com, or text us at 413-241-7072 . Thank you for being part of our healthy community.

Best always to you and yours,
Wohl Family Dentistry